

## EDF £500 Discount – Terms and Conditions

Where the Customer has selected the “EDF Empower Import Export tariff Celebration Discount” the following terms and conditions shall apply:

### The Discount

1. The discount is available to 500 Eligible Customers only and consists of a £500 (five hundred pounds sterling) reduction in the total cost of a new solar PV or battery system installed by Contact Solar (the “**Discount**”). The Discount will be deducted from the total cost of the installation that you will receive from and are required to pay Contact Solar for (the “**Installation Invoice**”) and cannot be used in conjunction with any other offer.
2. The Discount is provided by Contact Solar Ltd (“**Contact Solar**”), a subsidiary of EDF Energy Customers Limited (“**EDF**”), with company number 08847741, incorporated in England and Wales with the registered address 316 Blackpool Road Fulwood, Preston, Lancs, England, PR2 3AE.
3. By registering your interest in this Discount, you are agreeing to be bound by these terms and conditions (“**you**”, “**the Customer**”).
4. These terms and conditions are separate and supplemental to any other terms and conditions that you may have with Contact Solar and EDF and will not affect the existing rights and obligations under those terms.

### Eligibility

5. To be eligible for the Discount (“**Eligible**”), you must:
  - at all times comply with these terms and conditions;
  - at all times be compliant with any contractual terms agreed by you with Contact Solar relating to the installation of the PV and/or battery system;
  - be aged 18 or over;
  - reside in Great Britain (the Discount is not available in Northern Ireland);
  - register your interest in purchasing a solar PV and/or battery system within the Claim Period;
  - have a successfully installed solar PV or battery before the Installation Deadline; and
  - pay the Installation Invoice provided by you by Contact Solar in accordance with their payment terms.
6. If at any point you are no longer Eligible prior to the Installation Deadline, you must immediately notify EDF and you will automatically no longer be entitled to the Discount.
7. Contact Solar are under no obligation to award the Discount to any Eligible Customer who in its sole discretion becomes ineligible at any point prior to the Installation Deadline.

### Participation

8. Without prejudice to Clause 5, in order to be Eligible for the Discount, you must:
  - 8.1 register your interest in purchasing a solar PV and/or battery system between 5 June 2024 and 5 August 2024 inclusive (the “**Claim Period**”) by visiting EDF’s [website](#) or the Contact Solar [website](#);
  - 8.2 pay Contact Solar the Installation Invoice in full and in accordance with their payment terms and before any specified payment deadline therein; and
  - 8.3 have a successfully installed solar PV or battery system installed by Contact Solar within 16 weeks from registering your interest during the Claim Period (the “**Installation Deadline**”).
9. Subject to Clause 5, the Discount will automatically be applied to the Installation Invoice sent to you by Contact Solar.

## Selection

10. Discounts will be awarded by Contact Solar to 500 Eligible Customers who meet the Eligibility criteria described in Clause 5 and will be awarded on a first-come first-served basis in order of the Customers who have successfully registered their interest during the Claim Period in accordance with Clause 8, and who have subsequently received a quote and proposal for the installation from Contact Solar.

## General

11. The Discount is available until the earlier of the end of the Claim Period or where 500 Discounts have been awarded to Eligible Customers by Contact Solar.
12. The Customer is entitled to one Discount which is applicable to the installation of either a solar PV or a battery system at their chosen site. For the avoidance of doubt, in circumstances where a Customer elects to have both the solar PV and a battery system installed, they are only eligible to receive one Discount for both installations combined.
13. Any Discount awarded to the Customer in accordance with Clause 10 cannot be redeemed, traded or received in any other format.
14. Notwithstanding Clause 11, Contact Solar and EDF reserve the right to extend, revoke, amend or replace the Discount and any of the terms and conditions contained herein, including but not limited to the Claim Period and Installation Deadline or where it must comply with the decision of any relevant judicial or regulatory body, with immediate effect and shall not be held liable for doing so. The latest version of these terms will be available on [EDFs website](#) and [Contact Solar's website](#).
15. By registering your interest in this Discount, you warrant that all information submitted by you is true, current and complete. If any information you provide is found to be fraudulent or incorrectly completed or if Contact Solar or EDF have reasonable grounds to believe that you have breached any of these terms and conditions, including failure to pay the Installation Invoice in accordance with Clause 8.2, you will automatically no longer be Eligible and Contact Solar or EDF may withdraw or reclaim any Discount that has been awarded to you.
16. EDF and Contact Solar are not liable to you for any loss you incur howsoever caused, including but not limited to any losses which arise from any technological or procedural omission, failure or error and/or any action or inaction by EDF or Contact Solar or any other third party or event beyond direct control to which EDF or Contact Solar may rely upon in order to provide the Discount to you.
17. By registering your interest in this Discount and thereby accepting these terms and conditions, you acknowledge that you have read and understood EDF's [privacy policy](#) and Contact Solar's [privacy policy](#) which shall apply to the processing of your data in connection with the Discount.
18. The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these terms and conditions or its subject matter or formation.